

Role: Connections Pastor

Role Type: Full-Time Salary

Reports to: Grow Deep Pastor

Leads Teams: Connections Volunteers, Online Hosts

Member of Teams: Grow Deep Team

Relates closely with: Grow Deep Pastor, Community Pastor, Executive Pastor, Operations Team

Salary Range: \$45,000 to \$55,000 annually

Purpose

To provide the leadership, direction, and strategy for teams of volunteers who help people move toward Jesus, relationships and discipleship at Eastern Hills. To inspire and guide guests to their next best step on the Growth Trek. This role serves to build a team and strategy that meets people where they are and guides them to what's next and provides clear next steps for people to move from attending to engaging, both online and in-person.

Responsibilities

- Provide vision, direction, leadership, and oversight to the Guest Services and First Impressions ministries at Eastern Hills.
- Recruit, train, and oversee effective teams of volunteers that serve the overall worship experience, online and in-person.
- Develop and improve the First Impressions strategy that creates a simple and welcoming environment from the parking lot that continues throughout their visit.
- Help create an environment (physically and relationally) of hospitality throughout our campus and online, with special focus on the weekend experience.
- Create and manage the hospitality experience in the Guest House.
- Champion experiences that are designed with unchurched or dechurched guests in mind by recognizing what is not appropriate for a first-time guest.
- Oversee all the steps of the Connections Process (Inviting, Growth Trek, Backstage Pass) with personalized and intentional next steps on the Growth Trek.
- Design and initiate an effective process of follow up for first-time guests.
- Provide point leadership for Backstage pass, including planning, implementation, and follow-up.
- Plan and Lead Weekend Huddles for all volunteer teams.
- Manages the Online Guest Experience by Recruiting, training, and coordinating Online hosts and a follow-up strategy.
- Oversees assimilation strategy and collaborates with other ministries and environments to implement a cohesive assimilation strategy throughout the organization.
- Create and manage a system to determine next steps for previously-engaged attendees.
- Provide spiritual leadership and oversight of the Men's Ministry Core team, providing support and resources for them to grow and equip their ministry.